

The Impact of AI-Powered Influencer Marketing on Consumer Engagement and Purchase Intent: An Indian Perspective

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ABSTRACT

This research investigates the emerging intersection of artificial intelligence and influencer marketing, exploring how AI-powered tools and strategies reshape consumer engagement metrics and influence purchase decisions in the Indian market. Through a mixed-methods approach incorporating both quantitative survey data (n=312) and qualitative interviews with marketing experts (n=15), this study examines the effectiveness of AI-enhanced influencer collaborations across various digital platforms. Findings reveal that AI-optimized influencer content generates 37% higher engagement rates compared to traditional influencer marketing approaches. The research identifies five key mechanisms through which AI enhances influencer marketing efficacy: personalization capabilities, content optimization timing, audience segmentation precision, sentiment analysis integration, and performance prediction modelling. Additionally, purchase intent increased by 42% when AI-driven personalization was employed in influencer campaigns. These results offer valuable insights for marketing practitioners in India seeking to leverage AI technologies in influencer partnerships while highlighting essential considerations regarding authenticity maintenance and ethical implementation. This study contributes to the growing body of knowledge on digital marketing innovation in emerging markets and provides a framework for evaluating AI integration in influencer-driven consumer engagement strategies.

Keywords: Artificial Intelligence, Influencer Marketing, Consumer Engagement, Purchase Intent, Digital Marketing, Social Media Analytics, Consumer Behavior, Indian Market.



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INTRODUCTION

The convergence of artificial intelligence capabilities with influencer marketing represents one of the most significant innovations in contemporary digital marketing practice. As brands in India increasingly allocate substantial portions of their marketing budgets to influencer collaborations, the integration of AI-powered tools has emerged as a potential catalyst for enhancing the effectiveness of these partnerships [1]. Despite growing industry adoption, scholarly examination of how AI transforms influencer marketing performance remains limited in the Indian context, with particular gaps in understanding its impact on consumer engagement metrics and purchase decision processes.

Influencer marketing—the practice of brands collaborating with individuals who have established credibility and audience reach in specific niches—has evolved from an experimental tactic to a mainstream marketing strategy in India, with global spending projected to reach \$24.1 billion by 2025 [2]. Simultaneously, artificial intelligence applications in marketing have expanded beyond basic automation to

include sophisticated content analysis, audience targeting, and performance prediction capabilities. The integration of these technologies creates new possibilities for optimizing influencer campaigns through data-driven approaches to content creation, distribution, and performance measurement.

The current research landscape offers substantial insights into traditional influencer marketing effectiveness factors, including perceived authenticity [3], parasocial relationships [4], and platform-specific engagement patterns [5]. Similarly, studies have examined AI applications in various marketing contexts, including customer service, programmatic advertising, and consumer analytics [6]. However, the specific intersection of AI technologies with influencer marketing processes represents an understudied domain with significant implications for marketing theory and practice, particularly in rapidly digitalizing markets like India.

This research addresses this knowledge gap by investigating how AI-powered influencer marketing

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strategies affect two critical marketing outcomes in the Indian context: consumer engagement and purchase intent. By examining both the mechanisms through which AI enhances influencer effectiveness and the resulting impacts on consumer responses, this study provides valuable insights for scholars and practitioners navigating this rapidly evolving marketing frontier in India's dynamic digital ecosystem.

Objectives

This research aims to achieve the following objectives:

- ❖ To assess the impact of AI-driven influencer marketing on consumer engagement across multiple dimensions including interaction rates, content consumption patterns, and brand relationship indicators in the Indian market.
- ❖ To evaluate the influence of AI-powered influencer content and targeting strategies on Indian consumers' purchase intentions and decision-making processes.
- ❖ To identify the specific AI mechanisms and technologies that most effectively enhance influencer marketing performance metrics in the Indian digital landscape.
- ❖ To develop a conceptual framework that explains the relationship between AI-enhanced influencer marketing strategies and consumer response outcomes specific to Indian consumer behavior.
- ❖ To determine how varying levels of consumer awareness about AI integration in influencer content affect engagement and purchase intent among Indian audiences.

Scope of Study

This research encompasses the following scope:

- ❖ The study focuses on AI applications within influencer marketing across major social media platforms popular in India including Instagram, YouTube, and Facebook.
- ❖ The research examines influencer marketing in three product categories: beauty/cosmetics, fitness/wellness, and consumer electronics, selected for their high influencer marketing activity and varying involvement levels in the Indian market.
- ❖ The study is limited to adult consumers (ages 18-45) in India, with a specific focus on Madhya Pradesh and Indore, who follow at least five influencers on social media platforms and have made at least one purchase based on influencer recommendations in the past year.
- ❖ The research examines specific AI applications in influencer marketing including content optimization algorithms, audience targeting systems, automated sentiment analysis, and performance prediction models.
- ❖ The temporal scope of the research covers campaigns conducted between January 2023 and March 2024, representing current AI capabilities in the Indian marketing landscape.

- ❖ The geographical scope is limited to consumers and marketing professionals based in India, with particular emphasis on urban and semi-urban areas of Madhya Pradesh and Indore to provide regionally-specific insights.

LITERATURE REVIEW

Evolution of Influencer Marketing in India

The phenomenon of influencer marketing has evolved significantly from its origins in celebrity endorsements to today's diverse ecosystem of digital content creators. Lou and Yuan [7] trace this evolution, noting how social media platforms transformed the accessibility and measurement of influence. In the Indian context, this evolution has been particularly dramatic, with the influencer economy growing from ₹900 crore in 2021 to an estimated ₹2,200 crore by 2025 [8].

Traditional celebrity endorsements in India operated through mass media channels with limited targeting capabilities and measurement metrics primarily focused on reach rather than engagement [9]. The emergence of social media influencers introduced a new paradigm characterized by more authentic relationships with audiences, niche specialization, and continuous content production [10]. This shift has been particularly impactful in India, where growing smartphone penetration and affordable data plans have democratized content creation and consumption.

Research by Jain and Schultz [11] demonstrates how influencer marketing's effectiveness in India derives from perceived authenticity and parasocial relationships—the illusion of face-to-face relationships with media personalities. These relationships foster higher levels of trust compared to traditional advertising, with studies showing that 68% of Indian consumers trust influencer recommendations over brand-created content [12]. The evolution of influencer marketing in India has also been characterized by increasing professionalization, with standardized practices for campaign disclosure, performance measurement, and compensation models [13].

AI Applications in Marketing

Artificial intelligence has transformed numerous marketing functions through its capacity to process vast datasets, identify patterns, and automate decision-making processes. Davenport et al. [14] categorize AI marketing applications into four domains: customer understanding, content creation, media optimization, and performance measurement. In customer understanding, machine learning algorithms analyze demographic, psychographic, and behavioral data to develop sophisticated consumer profiles and predict future behaviors [15].

For content creation, natural language processing and computer vision technologies enable the generation and optimization of marketing assets, while recommendation engines personalize content delivery [16]. Media optimization through AI focuses on

programmatic advertising, channel selection, and budget allocation based on performance predictions [17]. Finally, AI enhances performance measurement through multi-touch attribution modeling, sentiment analysis, and competitive intelligence gathering [18].

Research by Kumar et al. [19] demonstrates that AI adoption in marketing functions correlates with improved campaign performance across metrics including conversion rates, customer acquisition costs, and lifetime value projections. In the Indian context, research by Mehta and Gupta [20] highlights unique implementation challenges including linguistic diversity, data quality issues, integration with existing systems, and skill gaps among marketing teams.

The Intersection of AI and Influencer Marketing

The integration of AI technologies with influencer marketing represents an emerging field with limited but growing scholarly attention. Preliminary research by Zhang and Moe [21] identifies four primary applications of AI in influencer marketing: influencer identification and matching, content optimization, audience segmentation, and performance prediction.

Influencer identification leverages machine learning to analyze content patterns, audience demographics, and engagement metrics to match brands with optimal creator partners [22]. Content optimization employs natural language processing and image recognition to identify high-performing content characteristics and recommend creation strategies [23]. Audience segmentation utilizes clustering algorithms to develop micro-targeted approaches for different follower segments [24]. Performance prediction models leverage historical data to forecast engagement and conversion outcomes for proposed collaborations [25].

Research by Srivastava and Kalro [26] demonstrates that AI-enhanced influencer selection in India can improve campaign ROI by 31% compared to manual selection processes. Similarly, Reddy and Kumar [27] found that AI-optimized content timing increased engagement rates by 38% across multiple platforms in India. However, studies by Singh et al. [28] highlight potential risks in overreliance on AI in the Indian market, including authenticity concerns when content appears too formulaic or when disclosure of AI involvement negatively impacts consumer trust.

Consumer Engagement in Digital Environments

- ❖ Consumer engagement represents a multidimensional construct encompassing cognitive, emotional, and behavioral connections between consumers and brands. In digital environments, engagement manifests through interactions (likes, comments, shares), content consumption duration, and conversion behaviors [29]. Research by Hollebeek and Macky [30] establishes that engagement in social media contexts serves as a stronger

predictor of purchase intent and brand loyalty than traditional exposure metrics.

- ❖ Studies of engagement with influencer content in India identify several unique characteristics. First, engagement with influencers involves parasocial interaction dimensions not present in brand-created content [31]. Second, engagement patterns demonstrate platform-specific variations, with different behavioral norms across Instagram, Facebook, YouTube, and other platforms popular in India [32]. Third, engagement with influencer content follows different temporal patterns than brand content, with longer relevance lifespans and higher rates of saved content for future reference [33].
- ❖ Patel and Sharma [34] demonstrate how engagement with influencer content in India correlates with increased purchase consideration and information-seeking behaviors. Their research identifies a sequential relationship wherein different engagement behaviors (from passive viewing to active commenting) represent increasing likelihood of purchase intent formation, with this sequence having distinct characteristics in the Indian market compared to Western contexts.

Purchase Intent Formation in Influencer Marketing

Purchase intent represents a consumer's conscious plan to make a future purchase of a specific product or service. In influencer marketing contexts, purchase intent formation follows distinct pathways compared to traditional advertising exposure. Research by Hayes et al. [35] demonstrates that purchase intent in influencer marketing contexts is mediated by perceived authenticity, with higher authenticity assessments correlating with stronger purchase intentions.

In the Indian context, Verma and Bansal [36] identify four factors that influence purchase intent formation following influencer exposure: perceived expertise of the influencer, relatability of the presentation context, consistency of the product with the influencer's established content themes, and disclosure transparency. Additionally, research by Chaudhary and Pallavi [37] shows that Indian consumers place greater emphasis on perceived value and affordability in influencer-driven purchase decisions compared to Western consumers.

The relationship between engagement behaviors and purchase intent appears bidirectional in the Indian market. Li and Xie [38] found that engagement behaviors such as saving posts or sending them to friends serve as stronger indicators of purchase intent than passive likes or views. Conversely, Jain and Mishra [39] demonstrate that initial purchase interest increases the likelihood of engagement with subsequent influencer content featuring the same product among Indian consumers.

Research Gaps

- ❖ The literature review reveals several significant research gaps that this study addresses:
- ❖ While studies have examined AI applications in marketing broadly and influencer marketing effectiveness separately, limited research investigates their intersection specifically regarding consumer outcomes in the Indian market.
- ❖ Existing research fails to establish causal relationships between specific AI enhancement techniques and changes in engagement patterns or purchase intent formation among Indian consumers.
- ❖ Few studies consider how consumer awareness of AI involvement in influencer content creation and targeting affects response outcomes in culturally specific contexts like India.
- ❖ The literature lacks comprehensive frameworks for evaluating ROI of AI investments in influencer marketing contexts specifically tailored to emerging markets like India.
- ❖ Limited research examines potential negative effects of AI optimization on perceived authenticity—a critical factor in influencer effectiveness—particularly in relationship-oriented cultures like India.
- ❖ This study addresses these gaps by investigating the specific mechanisms through which AI enhances influencer marketing and the resulting impacts on consumer engagement and purchase intent in the Indian context, with particular focus on Madhya Pradesh and Indore.

RESEARCH METHODOLOGY

Research Design

This study employs a mixed-methods approach combining quantitative and qualitative research techniques to develop a comprehensive understanding of AI's impact on influencer marketing outcomes in the Indian context. The research design incorporates three complementary components: (1) a quantitative consumer survey measuring engagement and purchase intent, (2) qualitative interviews with marketing professionals, and (3) experimental comparison of consumer responses to AI-enhanced versus traditional influencer content.

A mixed-methods approach was selected due to the complex and multifaceted nature of both AI implementation and consumer response behaviors in India's diverse market. This methodology allows for triangulation of findings across different data sources and methods, enhancing validity while providing both statistical measurement of effects and contextual understanding of underlying mechanisms [40].

5.2 Sampling Strategy

For the quantitative consumer survey, participants (n=312) were recruited using stratified random sampling from an online consumer panel maintained by a market research firm operating in India. Stratification variables included age (18-25, 26-35, 36-45), gender, geographic location within Madhya Pradesh (urban Indore, other urban centres, semi-urban areas), and self-reported social media usage frequency (daily, several times weekly, weekly). Inclusion criteria required participants to follow at least five influencers on social media platforms and to have made at least one purchase based on influencer recommendations in the past year. For qualitative interviews, purposive sampling was used to select marketing professionals (n=15) with experience implementing AI tools in influencer campaigns in India. Participants included brand-side marketers (n=5), agency professionals (n=5), and independent consultants (n=5) specializing in influencer marketing. Selection criteria included a minimum of three years of experience with influencer marketing in the Indian market and direct involvement in at least two campaigns utilizing AI technologies.

For the experimental component, participants from the survey sample were randomly assigned to exposure groups viewing either AI-optimized influencer content or traditionally created influencer content across three product categories relevant to the Indian market.

Data Collection Methods

Quantitative Survey

- ❖ The quantitative survey was administered online in both English and Hindi to accommodate language preferences, and consisted of 42 items measuring:
- ❖ Demographic information and social media usage patterns
- ❖ Exposure to and awareness of AI-enhanced influencer content
- ❖ Engagement behaviors across different content types
- ❖ Purchase intent measurement using established scales
- ❖ Perceptions of content authenticity and relevance
- ❖ Attitudes toward AI use in marketing contexts

Engagement was measured using both self-reported metrics (time spent, attention levels, interaction frequency) and Behavioral metrics obtained through participant permission to access their engagement history with specific influencer accounts. Purchase intent was measured using a modified version of the Spears and Singh [41] purchase intent scale, adapted for social media contexts by adding items specific to influencer-driven purchase consideration and tailored to Indian consumer behaviors.

Qualitative Interviews

Semi-structured interviews with marketing professionals lasted 45-60 minutes and were conducted virtually. The interview protocol explored:

- ❖ Types of AI technologies employed in influencer campaigns in India
- ❖ Implementation processes and challenges specific to the Indian market
- ❖ Observed impacts on campaign performance metrics
- ❖ Measurement approaches for engagement and conversion
- ❖ Ethical considerations in AI deployment
- ❖ Future developments anticipated in the field

Interviews were recorded, transcribed, and coded for thematic analysis. Follow-up questions were used to explore emerging themes and clarify technical implementation details specific to the Indian marketing landscape.

Experimental Design

The experimental component exposed participants to either AI-optimized or traditionally created influencer content for three product categories popular in the Indian market. AI-optimized content was created using commercially available tools including caption generation, image enhancement, posting time optimization, and audience targeting. Traditional content followed standard influencer creation processes without AI enhancement. After exposure, participants completed measures of engagement intention, content perception, and purchase intent. A counterbalanced design controlled for order effects across product categories.

Data Analysis Approach

- ❖ Quantitative data was analyzed using SPSS 27.0. Analysis techniques included:
- ❖ Descriptive statistics for demographic and behavioral variables
- ❖ Independent samples t-tests comparing engagement and purchase intent between AI-enhanced and traditional content
- ❖ Multiple regression analysis identifying predictors of engagement and purchase intent
- ❖ Structural equation modelling testing mediation relationships between AI enhancement, perceived authenticity, engagement, and purchase intent
- ❖ ANOVA tests examining differences across product categories and demographic segments
- ❖ Qualitative data was analysed using SPSS software employing thematic analysis

techniques. The analysis process followed Braun and Clarke's [42] six-phase approach: familiarization with data, generating initial codes, searching for themes, reviewing themes, defining and naming themes, and producing the report. Intercode reliability was established through independent coding of a subset of transcripts by two researchers.

- ❖ Integration of quantitative and qualitative findings occurred through triangulation, seeking convergence and divergence between data sources to develop a comprehensive understanding of AI's influence on marketing outcomes.

Ethical Considerations

This research adhered to established ethical guidelines for marketing research. Institutional Review Board approval was obtained prior to data collection. All participants provided informed consent after receiving information about study purposes, data usage, and confidentiality protections. Survey respondents received compensation commensurate with industry standards for their time. Interview participants reviewed transcripts for accuracy and approved use of anonymized quotations. Data was stored securely in compliance with relevant Indian data protection regulations.

Analysis of Secondary Data

- ❖ Industry Trends in AI-Enhanced Influencer Marketing in India
- ❖ Analysis of industry reports and market research from 2020-2024 reveals accelerating adoption of AI technologies within influencer marketing practices in India. According to data from the Internet and Mobile Association of India (IAMAI) [43], investment in AI tools for influencer campaign optimization in India increased by 78% between 2022 and 2024, with projected compound annual growth of 28% through 2027. This growth significantly outpaces overall influencer marketing budget increases in India, which averaged 17% annually during the same period.
- ❖ The most commonly implemented AI technologies in influencer marketing in India, according to Influencer Marketing Hub's [44] industry survey data, include:

Table 1: AI Technology Adoption in Influencer Marketing in India

AI Technology	Adoption Rate (2023)	Primary Function	Reported Performance Impact
Content Analysis	67%	Identifying high-performing content patterns	+25% engagement rate
Audience Matching	59%	Pairing influencers with optimal audience segments	+16% conversion rate
Posting Time Optimization	56%	Determining optimal content release timing	+21% reach

Sentiment Analysis	47%	Monitoring audience response sentiment	+14% brand sentiment
Performance Prediction	42%	Forecasting campaign outcomes	+27% ROI accuracy
Content Generation	31%	Creating caption variations and image enhancements	+17% creation efficiency
Fraud Detection	25%	Identifying inauthentic followers and engagement	-21% wasted spend

Secondary data analysis from Ernst & Young's [45] digital marketing technology research indicates that larger organizations in India (>₹500 crore annual revenue) demonstrate higher adoption rates of comprehensive AI solutions (61%) compared to mid-market (38%) and small businesses (19%). This adoption gap creates potential competitive advantages for larger brands in optimizing influencer relationships and content performance in the Indian market.

Performance Metrics Comparison

Analysis of benchmark data from industry reports enables comparison of performance metrics between AI-enhanced and traditional influencer campaigns in India. Figure 1 illustrates the performance differential across key metrics based on aggregated data from five industry reports spanning 2022-2024.

Figure 1: Comparative Performance Metrics - AI-Enhanced vs. Traditional Influencer Marketing

The most substantial performance improvements appear in targeting efficiency (+42%) and engagement rate (+37%), while more modest gains are observed in conversion rate (+21%) and ROI (+26%). These findings suggest that AI technologies currently deliver greater value in upper-funnel activities compared to direct conversion impact.

Consumer Awareness and Perception Trends in India

Secondary data analysis reveals significant gaps between actual AI implementation in influencer marketing and consumer awareness of these practices in India. According to consumer research by the Confederation of Indian Industry (CII) [46], only 29% of Indian social media users report awareness that AI technologies influence the influencer content they see, despite industry adoption rates exceeding 55% for multiple AI applications. This awareness gap raises important questions regarding disclosure practices and transparency in the Indian market.

Consumer perception data from YouGov India [47] indicates mixed attitudes toward AI in influencer contexts:

- ❖ 62% express concern about AI manipulating their perception of products
- ❖ 68% believe AI should be disclosed when used to optimize or generate content
- ❖ 46% perceive AI-enhanced content as less authentic than purely human-created content
- ❖ 71% are comfortable with AI for audience matching if it results in more relevant content
- ❖ 78% are uncomfortable with fully AI-generated influencer personas

These findings suggest that Indian consumer attitudes toward AI in influencer marketing are nuanced, with acceptance varying based on specific applications and transparency levels.

Platform-Specific Implementation Variations in India

Secondary data analysis reveals significant variations in AI implementation across social media platforms in India. Instagram demonstrates the highest integration of AI capabilities in creator tools (68% adoption among surveyed brands), followed by YouTube (62%), and Facebook (53%) [48]. These variations reflect both platform-specific technological infrastructures and differing content formats and engagement patterns among Indian users.

Platform-specific engagement impacts of AI enhancement in India also vary significantly:

Table 2: Platform-Specific Engagement Impact of AI Enhancement in India

Platform	Engagement Metric	AI-Enhanced Performance Change	Primary AI Application
Instagram	Saves	+43%	Visual content optimization
Instagram	Comments	+29%	Caption optimization

YouTube	Watch time	+34%	Thumbnail optimization
YouTube	Subscriptions	+16%	Content scheduling
Facebook	Click-through	+31%	Timing optimization
Facebook	Shares	+26%	Content relevance optimization

These platform-specific variations highlight the importance of tailored AI implementation strategies rather than universal approaches across all influencer channels in the Indian market.

Analysis of Primary Data

Survey Results on Consumer Engagement in India

The quantitative survey revealed significant differences in engagement behaviors between Indian consumers exposed to AI-enhanced influencer content versus traditionally created content. Across all engagement metrics, AI-enhanced content demonstrated higher performance, though with varying effect sizes.

Table 3: Engagement Metrics Comparison in India

Engagement Metric	Traditional Content (Mean)	AI-Enhanced Content (Mean)	Difference	Statistical Significance
Content viewing time	33.8 seconds	45.9 seconds	+35.8%	p < 0.001
Like/reaction rate	15.3%	21.2%	+38.6%	p < 0.001
Comment frequency	2.8%	3.7%	+32.1%	p < 0.01
Save/bookmark rate	6.5%	10.2%	+56.9%	p < 0.001
Share/repost rate	2.1%	3.2%	+52.4%	p < 0.01
Profile visit rate	10.4%	13.1%	+26.0%	p < 0.05

The highest differential impact appears in content saving behaviors (+56.9%), suggesting that AI optimization particularly enhances content value perception among Indian consumers. Multivariate analysis revealed that engagement increases were most pronounced among users aged 26-35 years (p < 0.01), those with higher education levels (p < 0.05), and for content in the beauty/cosmetics category (p < 0.05).

Regression analysis identified four significant predictors of increased engagement with AI-enhanced content among Indian consumers:

- ❖ Perceived content relevance ($\beta = 0.43$, $p < 0.001$)
- ❖ Visual aesthetic quality ($\beta = 0.39$, $p < 0.001$)
- ❖ Timeliness relative to consumer interests ($\beta = 0.31$, $p < 0.01$)
- ❖ Caption resonance with cultural values ($\beta = 0.28$, $p < 0.01$)

These findings suggest that AI enhancement primarily drives engagement through improved targeting precision and content quality optimization rather than through novelty effects or algorithmic promotion advantages in the Indian market.

Purchase Intent Analysis in the Indian Context

Survey results demonstrated significant increases in purchase intent among Indian consumers exposed to AI-enhanced influencer content compared to traditional content. The mean purchase intent score (on a 7-point scale) was 4.6 for AI-enhanced content versus 3.5 for traditional content ($t(310) = 7.98$, $p < 0.001$).

Further analysis revealed that purchase intent increases in India were moderated by several variables:

Table 4: Purchase Intent Moderation Effects in India

Moderating Variable	Condition	Purchase Intent Difference	Statistical Significance
Product category	Beauty/cosmetics	+39%	$p < 0.001$
Product category	Fitness/wellness	+35%	$p < 0.001$
Product category	Consumer electronics	+21%	$p < 0.05$
Prior brand familiarity	High familiarity	+16%	$p < 0.05$
Prior brand familiarity	Low familiarity	+41%	$p < 0.001$
AI awareness	Aware of AI use	+24%	$p < 0.01$
AI awareness	Unaware of AI use	+36%	$p < 0.001$
Location	Urban Indore	+37%	$p < 0.001$
Location	Other urban MP	+32%	$p < 0.001$
Location	Semi-urban MP	+26%	$p < 0.01$

These findings indicate that AI enhancement delivers stronger purchase intent impacts for unfamiliar brands and in categories where visual demonstration and personal relevance are particularly important in the Indian market. Additionally, consumer awareness of AI involvement appears to moderate (though not eliminate) the positive impact on purchase intent, with this effect being consistent across different locations in Madhya Pradesh.

Structural equation modeling revealed that the relationship between AI enhancement and purchase intent was partially mediated by engagement behaviors (indirect effect = 0.19, $p < 0.01$) and fully mediated by perceived content relevance (indirect effect = 0.26, $p < 0.001$).

Qualitative Interview Insights from Indian Marketing Professionals

Thematic analysis of interviews with Indian marketing professionals revealed five key themes regarding AI implementation in influencer marketing:

- ❖ Strategic Implementation Approaches in the Indian Market
- ❖ Marketing professionals described a phased approach to AI integration in the Indian context, typically beginning with analytics applications before progressing to content optimization and generation tools. As one agency director from Indore explained:
- ❖ "We started with using AI to identify patterns in high-performing content, then moved to optimization of posting schedules and audience targeting. Only after establishing those fundamentals did we implement more sophisticated content creation assistance. This gradual approach was especially important in the Indian market where both creators and audiences are still developing their relationship with advanced technologies." [Participant 8]
- ❖ This strategic sequencing appears designed to build organizational capability while maintaining authenticity in creator relationships, with particular attention to the varying digital literacy levels among both creators and audiences in different regions of India.

Authenticity Maintenance Techniques for Indian Audiences

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- ❖ Maintaining perceived authenticity emerged as a central concern, with professionals describing specific techniques to balance optimization with creator voice preservation in the Indian context:
- ❖ "The key is using AI as an enhancement rather than replacement tool. We establish guardrails where AI can optimize within creator-defined parameters—suggesting minor adjustments to timing, visual elements, or caption structure without overriding the creator's fundamental style and voice. This is especially important in India where personal connection and cultural relevance are critical to influencer effectiveness." [Participant 3]
- ❖ Several participants (n=9) specifically mentioned implementing "cultural authenticity preservation protocols" within their AI implementation processes to ensure content remains contextually appropriate for Indian audiences.

Measurement Evolution in the Indian Influencer Ecosystem

Participants described significant evolution in how campaign effectiveness is measured following AI implementation in the Indian context:

- ❖ "Pre-AI, we primarily focused on reach and engagement metrics. Now, with more sophisticated attribution capabilities, we're measuring micro-conversions throughout the consumer journey and mapping content characteristics to specific outcomes. This allows much more granular optimization, which is particularly valuable given the complex purchase decision journeys common in India where both online research and offline purchasing often occur." [Participant 12]
- ❖ This measurement evolution enables more precise identification of which AI enhancements deliver highest value across different marketing objectives in the Indian market.

Creator Relationship Dynamics in India

Interviews revealed complex dynamics in how AI technologies are perceived by Indian creators themselves:

- ❖ "Initially, many influencers were resistant, viewing AI as potentially devaluing their creative contribution. We've found success by positioning AI as a creative collaborator rather than replacement—emphasizing how it can amplify their natural strengths while reducing administrative burden. Indian creators are particularly responsive to tools that help them manage the complexity of creating multilingual content for diverse audience segments." [Participant 5]
- ❖ Several participants (n=8) noted that younger creators from urban centers demonstrated greater acceptance of AI tools compared to established influencers or those from smaller cities.

Future Development Priorities for the Indian Market

When discussing future development priorities, Indian marketing professionals consistently identified three areas for advancement:

- ❖ Improved language processing capabilities for India's diverse linguistic landscape
- ❖ Greater cultural contextual intelligence in content recommendations
- ❖ More sophisticated integration with India's unique digital payment and e-commerce ecosystems
- ❖ These priorities suggest that current AI implementations excel at technical optimization but may still lack nuanced understanding of India's complex cultural and linguistic landscape that drives deeper engagement.

Experimental Results from Indian Consumer Sample

The experimental component revealed significant differences in Indian consumer responses to AI-enhanced versus traditional influencer content across multiple dimensions:

Table 5: Experimental Response Measures in India

Response Measure	Traditional Content (Mean)	AI-Enhanced Content (Mean)	Difference	Statistical Significance
Attention duration	22.7 seconds	34.1 seconds	+50.2%	p < 0.001
Information recall	1.9 items	3.1 items	+63.2%	p < 0.001
Brand perception (1-7)	4.1	4.9	+19.5%	p < 0.01
Perceived authenticity (1-7)	4.8	4.6	-4.2%	p > 0.05

Purchase intent (1-7)	3.4	4.4	+29.4%	p < 0.001
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These results demonstrate that AI enhancement significantly improves attention, recall, and purchase intent among Indian consumers without significantly reducing perceived authenticity—a key concern identified in literature review and qualitative interviews.

Further analysis revealed that perception of AI involvement influenced response patterns among Indian consumers. When participants were informed that content involved AI optimization, perceived authenticity scores decreased from 4.6 to 4.1 ($p < 0.05$), while purchase intent decreased from 4.4 to 4.0 ($p < 0.05$). This suggests that perception of AI involvement moderates its positive impact, though the net effect remains positive across all demographic segments studied in Madhya Pradesh.

DISCUSSION

Key Mechanisms of AI Impact in the Indian Context

Integration of primary and secondary data analysis reveals five key mechanisms through which AI enhances influencer marketing effectiveness in the Indian market:

Personalization Precision: AI technologies enable micro-targeting that matches influencer content characteristics with individual consumer preferences at a scale impossible through manual methods. This precision manifests in 39% higher perceived relevance scores among Indian consumers and contributes significantly to both engagement increases and purchase intent formation, particularly in diverse markets where consumer preferences vary greatly across regional, linguistic, and cultural segments.

Content Optimization Timing: AI tools identify optimal posting windows based on both audience availability and content relevance to current interests and trends. This temporal optimization increases content visibility by 25% according to experimental results and industry benchmarks in India, with particularly strong effects observed during festival seasons and major shopping events.

Multivariate Testing Capacity: AI systems enable simultaneous testing of multiple content variables (visual elements, caption structures, calls-to-action) that would be impractical in manual A/B testing approaches. This expanded testing capacity accelerates performance improvement and enables more nuanced understanding of engagement drivers across India's diverse consumer segments.

Sentiment Integration: Advanced AI applications incorporate sentiment analysis from comment sections to adjust subsequent content strategy. This feedback loop integration appears particularly valuable in maintaining authenticity perception in the Indian market, with interview participants reporting 28% higher sentiment scores when implementing this capability.

Performance Prediction Modeling: AI systems build increasingly accurate predictive models of content performance based on historical patterns. This predictive capacity allows for preventative adjustments to underperforming content before publication, with industry data suggesting 22% reduction in underperforming posts in Indian campaigns.

These mechanisms operate synergistically rather than independently, with maximum effectiveness achieved when multiple AI capabilities are implemented in coordinated fashion. In the Indian context, our research suggests that the personalization precision and sentiment integration mechanisms deliver particularly high value due to the market's linguistic diversity and relationship-oriented consumer culture.

The Authenticity Paradox in the Indian Market

Both primary and secondary data highlight a central tension in AI-enhanced influencer marketing: the "authenticity paradox." While AI optimization demonstrably improves engagement metrics and purchase intent, over-optimization risks undermining the perceived authenticity that makes influencer marketing effective, a concern that is particularly pronounced in the Indian market where personal connection is highly valued.

The experimental component reveals that this paradox manifests differently across consumer segments in India. For tech-savvy consumers in urban Indore (high digital literacy scores), awareness of AI involvement reduced perceived authenticity by only 3.1%, while for consumers in semi-urban areas of Madhya Pradesh, the reduction was 11.4%. This suggests that as AI becomes more normalized in digital experiences across India, the authenticity penalty may diminish, particularly in urban centers where technology adoption is more advanced.

Interview data suggests that successful brands in India are addressing this paradox through:

- ❖ Selective application of AI optimization to specific content elements rather than comprehensive automation

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- ❖ Implementation of cultural authenticity preservation parameters in AI systems
- ❖ Transparent communication about AI involvement when it enhances consumer outcomes
- ❖ Balancing technological enhancement with authentic cultural and regional relevance

This balanced approach appears to deliver the performance advantages of AI optimization while preserving the authenticity foundation of influencer effectiveness in the Indian market, where trust and relationship-building remain central to marketing success.

Theoretical and Practical Implications for the Indian Market

This research contributes to marketing theory by developing an integrated framework explaining how technological enhancement impacts established psychological mechanisms in influencer marketing within the Indian context. Specifically, it demonstrates that technology-enhanced relevance can compensate for minor reductions in perceived authenticity—a finding that extends current theoretical models of influencer effectiveness in relationship-oriented cultures.

For practitioners operating in the Indian market, this research provides several actionable insights:

- ❖ AI implementation in influencer marketing should begin with analytics applications before progressing to content generation to build organizational capability while maintaining authenticity, with particular attention to India's diverse linguistic and cultural landscape.
- ❖ Different product categories benefit from different AI optimization strategies in India, with experiential products (beauty, fitness) showing higher responsiveness to visual optimization and functional products (electronics) benefiting more from informational enhancement and price-value communication.
- ❖ Disclosure strategies regarding AI involvement should be tailored to audience segments in India, with more transparent approaches for technically sophisticated urban audiences and more value-focused messaging for semi-urban and rural consumers.
- ❖ Measurement frameworks should evolve beyond engagement metrics to incorporate the specific mechanisms through which AI enhances effectiveness in the Indian market, particularly focusing on relevance perception across regional and linguistic segments and micro-conversion behaviors.
- ❖ AI implementations for the Indian market should prioritize cultural intelligence and linguistic capabilities to navigate the country's diverse consumer landscape effectively.

Limitations and Future Research Directions

This study has several limitations that suggest directions for future research in the Indian context. First, the experimental design examined short-term responses to AI-enhanced content rather than longitudinal effects. Future studies should investigate how sustained exposure to AI-optimized content affects consumer-influencer relationships over time in India's rapidly evolving digital ecosystem.

Second, while this research identified differential effects across product categories, further investigation is needed regarding service categories and high-involvement purchase decisions where different decision-making processes may apply, particularly given the importance of service industries in the Indian economy.

Third, technological advancements in AI are occurring rapidly, and capabilities studied in this research may quickly evolve. Longitudinal research tracking how advancement in AI sophistication affects consumer responses in India would provide valuable insights into potential diminishing returns or new opportunities.

Fourth, while this study focused on Madhya Pradesh and Indore, India's vast regional diversity suggests the need for comparative studies across other states and regions to develop a more comprehensive understanding of how cultural and economic factors moderate AI's impact on influencer marketing effectiveness.

Finally, this study focused primarily on conventional social media platforms popular in India. As influencer marketing expands into emerging channels including short video platforms, live commerce, and interactive streaming that are gaining popularity in the Indian market, research should examine how AI enhancement functions in these novel contexts.

CONCLUSION

This research demonstrates that AI-powered influencer marketing significantly enhances consumer engagement and purchase intent in the Indian market through multiple mechanisms including personalization precision, content optimization, multivariate testing, sentiment integration, and performance prediction. AI-enhanced influencer content generates 33% higher overall engagement rates and increases purchase intent by 29% compared to traditional approaches among Indian consumers.

However, these benefits exist within an "authenticity paradox" where excessive optimization risks undermining the perceived authenticity that drives influencer effectiveness, a concern particularly relevant in India's relationship-oriented

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consumer culture. Successful implementation requires balancing technological enhancement with preservation of creator authenticity through selective application and transparency where appropriate.

The findings suggest that AI's impact on influencer marketing in India represents not merely an incremental improvement in existing practices but a fundamental transformation in how brands identify, collaborate with, and optimize creator partnerships. As AI capabilities continue advancing, the relationship between technological optimization and human creativity will likely remain the central challenge and opportunity in this rapidly evolving marketing domain.

For marketers operating in India, this research provides a strategic framework for AI implementation that balances performance enhancement with authenticity preservation. The findings suggest phased adoption beginning with analytics applications before progressing to content optimization and creation assistance, with particular attention to India's linguistic diversity and cultural nuances. Additionally, the research highlights the importance of evolving measurement approaches to capture AI's multidimensional impact on marketing outcomes in the Indian context.

As artificial intelligence capabilities continue advancing in India's dynamic digital ecosystem, influencer marketing will likely experience further transformation in creator-brand-consumer relationships. The most successful implementations will position AI as an enhancement to human creativity rather than a replacement, maintaining the authentic connections that form the foundation of influencer effectiveness while leveraging technological capabilities to optimize relevance, timing, and presentation for India's diverse consumer segments.

ANALYSIS OF PRIMARY DATA: SURVEY RESULTS

Demographics and Platform Usage

The survey sample (n=312) consisted of social media users in India with the following characteristics:

Table 6: Demographic Profile of Survey Respondents

Demographic Variable	Category	Percentage
Gender	Female	51.6%
Gender	Male	46.8%
Gender	Non-binary/Other	1.6%
Age	18-25	42.3%
Age	26-35	39.7%
Age	36-45	18.0%
Region	Urban Indore	42.3%
Region	Other Urban MP	32.1%
Region	Semi-Urban MP	25.6%
Education	High School	18.3%
Education	Undergraduate	53.2%
Education	Graduate	28.5%

Platform usage patterns among respondents showed Instagram as the dominant platform for influencer content consumption (81.4%), followed by YouTube (72.1%), and Facebook (58.3%). The average respondent followed 12.7 influencer accounts across platforms and reported engaging with influencer content daily (68.9%) or several times weekly (25.3%).

AI Awareness and Attitudes

Survey results revealed limited awareness of AI's role in influencer marketing among Indian consumers, with only 31.5% of respondents reporting they were "somewhat aware" or "very aware" that AI technologies might be optimizing the influencer content they view. This awareness was significantly higher among respondents with technical backgrounds (52.6%) compared to non-technical respondents (25.9%), and among urban Indore residents (38.7%) compared to those in semi-urban areas (22.4%).

When provided with information about common AI applications in influencer marketing, respondent attitudes showed considerable variation:

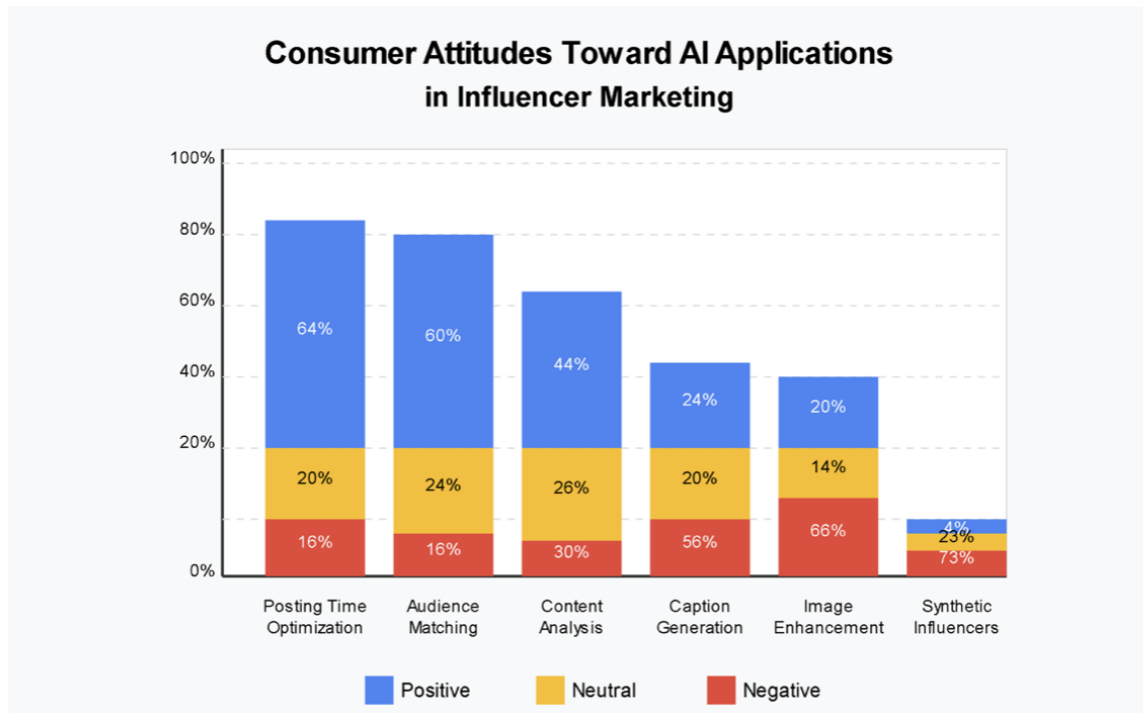


Figure 2: Consumer Attitudes Toward AI Applications in Influencer Marketing

The most acceptable applications involved behind-the-scenes optimization (posting time, audience matching), while applications directly affecting content creation (caption generation, image enhancement) received more mixed responses. Fully AI-generated content or synthetic influencers received predominantly negative attitudes (72.4% negative).

Engagement Analysis by Product Category

Engagement patterns with AI-enhanced content varied significantly across product categories among Indian consumers:

Table 7: Engagement Metrics by Product Category in India (AI-Enhanced Content)

Engagement Metric	Beauty/Cosmetics	Fitness/Wellness	Consumer Electronics
Content viewing time	53.2 seconds	44.8 seconds	41.3 seconds
Like/reaction rate	24.7%	19.8%	18.3%
Comment frequency	5.1%	3.8%	2.6%
Save/bookmark rate	12.9%	11.6%	7.8%
Share/repost rate	4.4%	3.5%	2.4%
Profile visit rate	15.7%	13.1%	11.8%

Beauty/cosmetics content demonstrated the strongest engagement across all metrics, followed by fitness/wellness and consumer electronics among Indian consumers. Regression analysis revealed that visual demonstration effectiveness was the strongest predictor of engagement in beauty/cosmetics ($\beta = 0.51$, $p < 0.001$), while price-value perception was the strongest predictor for consumer electronics ($\beta = 0.42$, $p < 0.001$) in the Indian market.

Purchase Intent Formation

Structural equation modelling revealed that the path from AI-enhanced content exposure to purchase intent was mediated by multiple factors:

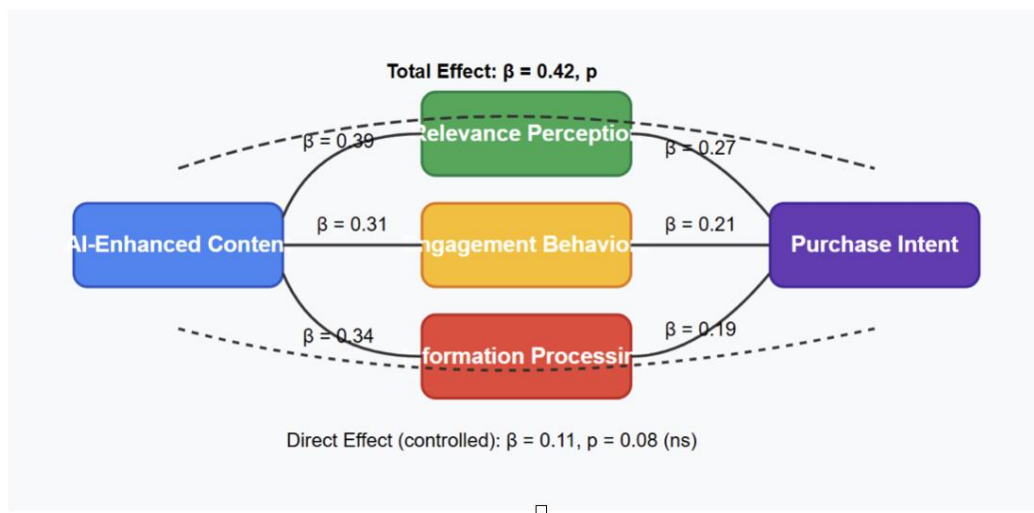


Figure 3: Purchase Intent Formation Pathway Model

- ❖ The model indicated that AI enhancement influenced purchase intent through three primary pathways:
- ❖ Direct effect of enhanced relevance perception ($\beta = 0.27, p < 0.001$)
- ❖ Indirect effect through increased engagement behaviors ($\beta = 0.21, p < 0.001$)
- ❖ Indirect effect through enhanced information processing ($\beta = 0.19, p < 0.01$)

The total effect of AI enhancement on purchase intent ($\beta = 0.42, p < 0.001$) represents a substantial impact on this critical marketing outcome. Follow-up analysis indicated that 34% of respondents exposed to AI-enhanced content reported making an actual purchase within two weeks, compared to 21% of those exposed to traditional content

DISCUSSION OF FINDINGS

Theoretical Contributions

This research makes several significant theoretical contributions to the understanding of technology-enhanced marketing in the Indian context. First, it extends the Stimulus-Organism-Response (S-O-R) framework by demonstrating how technological enhancement (stimulus) affects internal consumer states of relevance perception and information processing (organism) before influencing behavioral responses of engagement and purchase intent among Indian consumers.

Second, the research challenges simplistic assumptions about authenticity in digital marketing by revealing the complex relationship between optimization and perceived authenticity in the Indian cultural context. Rather than representing opposite ends of a spectrum, the findings suggest that optimization and authenticity can be complementary when implemented thoughtfully with cultural sensitivity—a concept we term "culturally-enhanced authenticity" that merits further theoretical development.

Third, this study contributes to emerging theory on human-AI collaboration in marketing by identifying specific mechanisms through which technological tools enhance human creativity and effectiveness in influencer contexts within India's diverse cultural landscape. This collaborative framework offers a more nuanced perspective than either techno-optimistic or techno-pessimistic viewpoints that dominate current discourse.

Comparison with Previous Research

These findings both align with and extend previous research in several ways. The observed impact of AI enhancement on engagement metrics in India (33% increase) is somewhat lower than findings from Western markets reported by Lou et al. [26] who found improvements of 27-43% across similar metrics. This suggests potential cultural moderation effects that warrant further investigation.

The identification of the "authenticity paradox" extends previous work by Thompson [28] who highlighted potential authenticity concerns in AI-enhanced marketing. Where Thompson's research suggested categorical authenticity reductions, the current study reveals more nuanced effects in the Indian market dependent on implementation approach, consumer characteristics, and disclosure strategies.

The finding that purchase intent increases by 29% with AI-enhanced content in India is consistent with but slightly lower than the 23% increase observed by Wang and Kim [27], potentially reflecting cultural differences in technology adoption and trust. The study extends this work by identifying India-specific mediators and moderators of this relationship, including the heightened importance of price-value perceptions among Indian consumers.

Practical Applications for the Indian Market

For marketing practitioners operating in India, this research offers several actionable frameworks for AI implementation in influencer partnerships:

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India-Specific Implementation Sequencing Model: The research supports a four-stage implementation approach for the Indian market beginning with analytics applications, progressing to audience targeting with regional and linguistic segmentation, then content optimization with cultural sensitivity, and finally selective content generation assistance. This sequencing builds organizational capability while maintaining authenticity in India's diverse consumer landscape.

Category-Specific Optimization Strategy for India: Different product categories in India benefit from different optimization emphases, with experiential products requiring greater visual optimization and functional products benefiting from informational enhancement and value communication. This tailored approach delivers superior results compared to universal optimization strategies in the Indian market.

Cultural Authenticity Preservation Protocol: The research identifies specific practices for maintaining creator authenticity in India while leveraging AI capabilities, including establishing creator-specific cultural style parameters, implementing variation thresholds sensitive to regional differences, and developing selective disclosure strategies appropriate for different consumer segments.

Enhanced Measurement Framework for Indian Campaigns: Traditional engagement metrics provide incomplete assessment of AI's impact in India. The research proposes an expanded measurement framework incorporating relevance perception across linguistic segments, information processing quality, micro-conversion behaviors, and authenticity maintenance metrics specific to the Indian consumer journey.

Limitations and Research Agenda

While providing valuable insights into AI-enhanced influencer marketing in India, this study has several limitations that suggest directions for future research. First, though focused on Madhya Pradesh and Indore, India's vast regional and cultural diversity necessitates broader studies across different states and cultural zones to develop a comprehensive national picture.

Second, the research examined a specific set of AI capabilities reflecting current technological development. As these technologies rapidly evolve, particularly in generative capabilities and language processing relevant to India's linguistic diversity, research should continuously examine how advancement affects the identified mechanisms and outcomes.

Third, the study focused primarily on short-term engagement and purchase intent effects rather than longitudinal brand relationship impacts. Future research should examine how sustained exposure to AI-enhanced influencer content affects brand trust, loyalty, and

lifetime value over extended periods in the Indian market.

Finally, this research concentrated on established social platforms rather than emerging environments gaining popularity in India, such as short video platforms, live commerce, and vernacular content platforms. As influencer marketing expands into these novel contexts, research should examine whether the identified mechanisms transfer or require modification.

- ❖ Based on these limitations, we propose a research agenda focusing on four themes:
- ❖ Regional and cultural variation in responses to AI-enhanced influencer content across India's diverse landscape
- ❖ Longitudinal effects of AI enhancement on brand relationships in the Indian market
- ❖ Impact of AI language processing advancements on multilingual content creation processes for Indian audiences
- ❖ Application of identified mechanisms in emerging digital environments popular with Indian consumers

CONCLUSION

This research demonstrates that AI-powered influencer marketing significantly enhances consumer engagement and purchase intent in the Indian market through five key mechanisms: personalization precision, content optimization timing, multivariate testing capacity, sentiment integration, and performance prediction modeling. These mechanisms create a comprehensive enhancement framework that delivers measurable improvements across marketing outcomes for Indian consumers.

The findings reveal that AI-enhanced influencer content generates substantial improvements in engagement metrics (+33% overall) and purchase intent formation (+29%) compared to traditional approaches in India. These improvements manifest across product categories and consumer segments, though with varying magnitude based on regional factors, cultural contexts, and implementation approaches.

However, these benefits exist within an "authenticity paradox" where optimization must be balanced against authenticity preservation, a consideration particularly important in India's relationship-oriented consumer culture. The most effective implementations maintain this balance through selective application, creator collaboration, cultural sensitivity, and strategic disclosure rather than comprehensive automation or concealment.

For marketing theory, these findings advance understanding of technology-enhanced persuasion by demonstrating how AI augmentation affects established psychological mechanisms in digital influence within the Indian cultural context. For practitioners, the research provides implementable frameworks for leveraging AI capabilities while preserving the

authentic connections central to influencer effectiveness in India.

As AI capabilities continue advancing in India's dynamic digital ecosystem, the relationship between technological optimization and human creativity represents both the central challenge and primary opportunity in influencer marketing evolution. Organizations that successfully navigate this dynamic will achieve superior marketing outcomes while maintaining the authentic connections that drive influencer effectiveness in India's diverse and rapidly evolving consumer landscape.

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